



NeoSOFT®

Revolutionizing digital breakthroughs in the UAE

# Fueling Digital Growth



[www.neosofttech.com](http://www.neosofttech.com)

\*Operating in UAE as Softtech Consultancy

Not for Public Circulation

# About Us

## Overview



**4000+**  
Employees



**10**  
Global Offices



**9**  
Development  
Centers



**1,00,000+** Sq.ft.  
Office Space

## Clientele



**1500+**  
Clients



**50+**  
Countries



**85%**  
Clients Retention



**22+**  
Industry Verticals

## Achievements



**2000+**  
Products Engineered



**1500+**  
Applications  
Developed



**12+**  
Awards



**20+**  
Million Development  
Hours

## Partners



**Microsoft**

 Google Cloud

 Magento



**25+**  
YEARS OF  
EXCELLENCE



**CMMI DEV/5**

# Certified To Deliver Quality



This is to affirm that  
**NeoSOFT Private Limited**  
**Organizational Unit: Software Development Unit**

has been appraised at  
**Maturity Level 5**  
of the Capability Maturity Model Integration for Development,  
Version 3.0



**CMMIDEV / 5**<sup>SM</sup>

CMMI © V 3.0 / Exp. 2027-08-17 / Appraisal #72520

**ISO**

9001:2015  
Quality Management

**ISO**

27001:2013  
Information Security

**ISO**

20000-1:2011  
IT Management

**ISO**

22301:2012  
Business Continuity  
Management

# What We Do

## Team Augmentation

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A team of 4000+ Battle Tested engineers across 100+ Different Stacks.

We are your Digital Factory, dedicated teams to supercharge your development throughput.

0 Operational Overheads.

Agile & On Demand.

## Fixed Scope

---

We offer meticulously crafted project specifications and timelines for cutting-edge development, seamless integrations and feature-rich solutions.

The NeoSOFT approach ensures your projects are delivered with precision and excellence.

## Managed Services

---

Our IMS services helps enterprises to run Business as usual.

With strong SLA driven services, 24x7 Support, Governance and Technology expertise, we help to optimize processes and costs.



# Our Expertise

We help businesses wherever they are in their digital journey. From consulting for a **digital transformation** to carving out a **technology roadmap**. Our expertise helps you to **drive ROI** from your digital initiatives.

## Digital Transformation

UX/UI Consulting

Web & Mobility Solutions

Enterprise API Management

RPA

Legacy Modernization

## Digital Product Engineering

Custom Software Engineering

QA Services

Maintenance

Managed Services

## Infrastructure & IT Operations

Cloud Consulting

DevSecOps

Cloud Migration

Cloud Management

## Data Management & Analytics

Data Engineering

Governance

B.I. & Analytics

## Artificial Intelligence

M.L. Models

Model Generation

M.L. Ops

Data Science

## Internet of Things

IoT Consulting

Software Defined Features

IoT Applications

## Innovation Lab

MVP & POCs

Rapid Prototyping

Emerging Tech

## Team Augmentation

Solution Architects

B.A.

Developers

Data Scientists

# Differentiated Offerings



Taking captive offshoring to the next level, we have built a growth engine for your business. NeoNucleus – is your exclusive dedicated software development center, which delivers value beyond traditional efficiencies.

[Read More >](#)



Next Generation of Engineering Talent

NeoNXT is our next generation of graduate engineers, programmers & problem-solvers that strengthens and future-proofs your agile teams, helping organizations to tackle talent attrition and dearth of quality programmers.

[Read More >](#)

# Value Proposition

An approach that embeds purpose and value throughout your organization

## People

Dynamic  
People-Model

- 
- Cohesive Community
  - Shared and Servant Leadership
  - Information Transparency
  - Product Thinking
  - Role Mobility

## Process

Rapid Decision &  
Learning Cycles

- 
- Rapid Iteration & Experimentation
  - Performance-Oriented
  - Information Transparency
  - Standard working procedures
  - Continuous Learning
  - Action-oriented Decision-Making

## Technology

Next-Gen Technology  
Enablement

- 
- Evolving Technology Architecture, Systems, and Tools
  - Next-generation Technology Development and Delivery Practices

## Strategy

North Star embodied  
across the organization

- 
- Shared Purpose and Vision
  - Sensing and Seizing Opportunities
  - Flexible Resource Allocation
  - Actionable Strategic Guidance

## Structure

Network of Empowered  
Teams

- 
- Clear, Flat Structure
  - Defined Accountable Roles
  - Hands-on Governance
  - Active Partnerships & Ecosystem
  - Driven-to-purpose accountable teams

# Success Stories



Banking & Finance



E-Commerce & Retail



Education & E-Learning



Government/ Semi Government



Healthcare



Insurance



IT & Consulting



Manufacturing



Media & Entertainment



News & Publication



Supply Chain & Logistics



Telecom

Delivered

**6500+ Projects**

Worldwide Across

**22+ Industries**



# Selected Clientele



The background of the slide is a solid black field. On the right side, there is a series of thin, wavy, red lines that create a sense of depth and movement, resembling a stylized sunburst or a series of concentric, undulating waves. These lines originate from a point near the bottom center and fan out towards the top right corner.

# **Case Studies**



## A Leading Banking Group in the MENAT Region Serving 14 Million+ People

Built a web application to automate the lending process and customer management.

23

Team Members

1.3 Years

Duration

Digital Transformation

Product Engineering

Automation

UI/UX

### Technologies



# Solutioning

## Challenges

- Ensuring the system can handle a large volume of customers, collateral details, and employee data efficiently.
- Ensuring robust security measures to protect customer information and prevent unauthorized access.
- Designing an intuitive user interface that facilitates easy navigation and efficient data entry.

## Solution Highlights

- Utilized Oracle 11g's features for performance optimization, indexing, and query optimization to ensure the system can scale effectively.
- Implemented robust authentication and authorization mechanisms using Java/J2EE security features to control access.
- Utilized Struts for frontend development to create a user-friendly interface, enhancing the overall user experience.



# Outcomes

## **60% Increased Efficiency**

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Streamlined customer management workflows, leading to a substantial reduction in processing time and human errors.

## **3x Reduced Manual Workload**

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Significantly reduced manual workload by automating repetitive tasks such as customer management and charge calculation, increasing efficiency and productivity.

## **100% Data Security**

---

Ensured the confidentiality, integrity, and availability of sensitive financial data, mitigating the risk of unauthorized access or data breaches.

PERSONAL

PRIORITY

PRIVATE

BUSINESS

CORPORATE & INSTITUTIONAL

ISLAMIC

ABOUT US

Quick Services

Customer Care

ATM & Branches

Online Banking



بنك الإمارات دبي الوطني  
Emirates NBD

Accounts

Cards

Loans

Foreign Exchange

Wealth & Insurance

Ways of Banking

Choose your website / اعراس



Ramadan auto loan

The car you've been waiting for is  
coming home this Ramadan

This Ramadan, get behind the wheel of the car you deserve with an Emirates NBD Auto  
Loan, available across the UAE

Know more >



2 / 6





## Largest Education Provider of Kindergarten-to-12 Schools in the World

Developed a fully-managed cloud-based LMS for an immersive learning experience.

50

Team Members

2+ Years

Duration

Product Engineering

Cloud Enablement

Database Management

UI/UX

### Technologies



# Solutioning

## Challenges

- Building a state-of-the-art learning management system (LMS) for all the involved stakeholders.
- Addressing the needs of the teaching fraternity while delivering a spectacular online education experience.
- Taking online education to the next level by bridging the gap between online and offline learning.

## Solution Highlights

- Allowed teachers to plan and schedule live interactive sessions, create auto-graded quizzes, and grant access to online attendance.
- Built a secure social media feature to foster collaboration between teachers, students, and parents.
- Parents managed contactless and secure online fee payments directly through the classroom portal.



# Outcomes

## **30% User Adoption**

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An intuitive user- interface with features enabled for quick interactions led to hassle-free learning journeys, resulting in accelerated user adoption.

## **10X Improved CX**

---

A visually appealing and highly comprehensible interface with real-time push notifications and integrated modules for teachers, students, and parents.

## **100% Data Encryption**

---

Advanced data encryption and confidentiality ensured users' sensitive information was safe and privacy maintained.

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# WE SEE GENIUS IN EVERY CHILD

Every child has the potential to be great,  
and at GEMS Education we give them  
the opportunity to explore their true  
capabilities

[Watch Video](#)[Find a School](#)

Scroll to explore



Follow Us



## A High-Growth Telehealth Services Startup in Turkey and the UAE

Built a telehealth platform with instant messaging and live video call functionality.

5

Team Members

1 Year

Duration

Video Conferencing

Payment Gateways

API Integration

Live Chats

### Technologies



# Solutioning

## Challenges

- Implementing robust security measures to protect user data, prevent unauthorized access, and mitigate potential vulnerabilities.
- Incorporating real-time communication features while maintaining performance and reliability.
- Streamlining development workflows, issue tracking, and team collaboration.

## Solution Highlights

- Implemented robust authentication and authorization mechanisms using ASP.NET's built-in security features with ServiceStack's built-in authentication features.
- Integrated Opentok's SDK to enable real-time communication features like video conferencing and messaging.
- Utilized Jira for project management and issue tracking, and BitBucket for version control and collaborative development.

# Outcomes

## **62% Improved Performance**

---

Implemented caching mechanisms and optimized database queries, leading to faster response times and enhanced overall performance.

## **5x Enhanced User Trust**

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Users could interact with healthcare providers in real-time through video conferencing and messaging features.

## **45% Improved Customer Support**

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Improved customer support efficiency and enabled swift resolution of reported issues, enhancing customer satisfaction and loyalty.

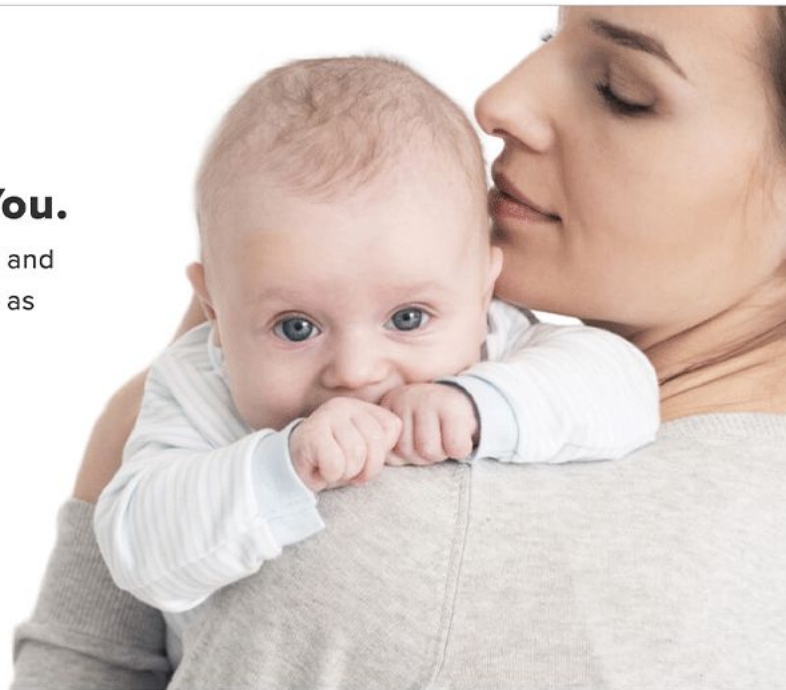


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We offer our healthcare services to you and your family anytime and from anywhere as well.

[Download Now](#)

[Learn More ▶](#)





## A Diversified Conglomerate Spanning Industries

Developed a fully-integrated CRM for the automobile sector of the company.

4

Team Members

10 Months

Duration

Sales Management

Database Management

API Integration

Security

## Technologies



# Solutioning

## Challenges

- Implementing secure login mechanisms and user permissions management to ensure that only authorized users have access.
- Designing the platform to be mobile-responsive and adaptable to various screen sizes and devices.
- Optimizing code and database queries to enhance platform speed and responsiveness.

## Solution Highlights

- Utilized HTML forms for user login, JavaScript validation for input fields, and MS SQL database to handle authentication and authorization on the server-side.
- Utilized CSS media queries to apply different styles based on the device's screen size, and implement responsive design frameworks
- Optimized CSS, HTML, and JavaScript code for performance and optimized database queries with MS SQL 2014.



# Outcomes

## **85% Enhanced Data Security**

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Significantly bolstered data security, safeguarding sensitive information from unauthorized access.

## **7x Optimized Performance**

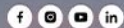
---

Improved platform speed and responsiveness, enhancing user experience.

## **60% Improved Compatibility**

---

Facilitated seamless communication between the new platform and existing systems running on older Windows Server versions, ensuring compatibility and functionality.



English ▾



## ABOUT US

AWR Holding consists of several companies, representing seven diverse sectors and offering exceptional products and services aimed at enriching lives.

AWR  
المجموعة التجارية  
OSTAMANI Group



### OUR HISTORY

It all started with a



## A Chain of Luxury Shopping Centers in the Middle East

Crafted a feature-rich mobile application to curate the ultimate shopping experience.

20

Team Members

2 Years

Duration

Cross-Platform Compatibility

API Integration

Push Notifications

Location-based Services

## Technologies



Google APIs

# Solutioning

## Challenges

- Ensuring consistent functionality and user experience across iOS and Android platforms.
- Ensuring smooth performance and responsiveness, especially with heavy data usage.
- Designing the app to accommodate future growth and scalability requirements.

## Solution Highlights

- Ensured consistent functionality across iOS and Android platforms, enhancing user experience.
- Improved image loading performance, giving a smoother app experience.
- Facilitated code scalability and maintainability, allowing the app to grow and adapt to future requirements.

# Outcomes

## **60%** **Enhanced User** **Engagement**

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Integration of social media APIs and real-time communication features increased user engagement, fostering a more interactive experience.

## **4x** **Streamlined** **Navigation**

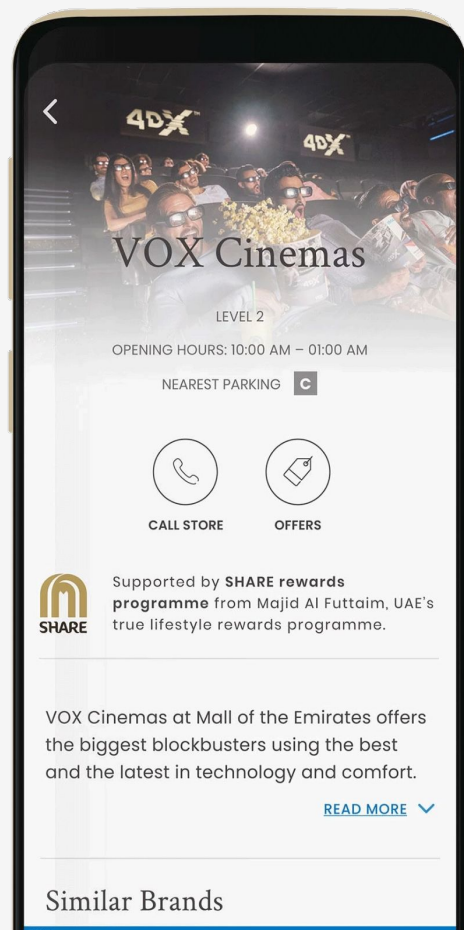
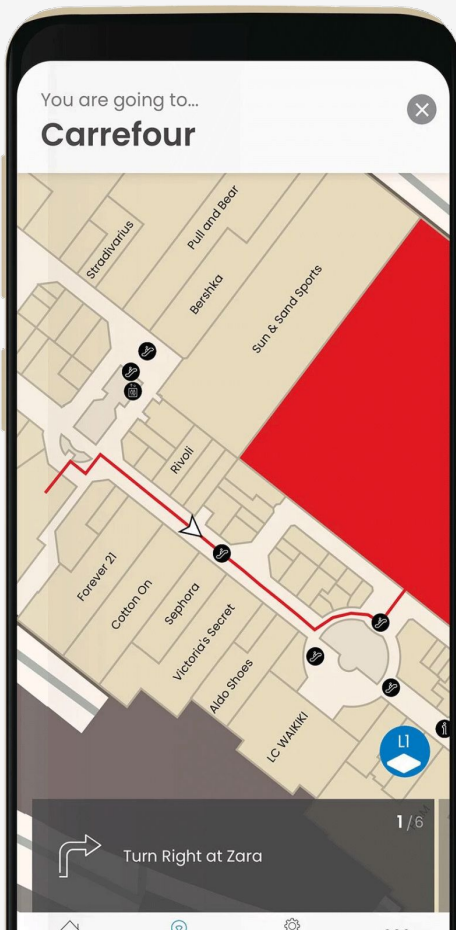
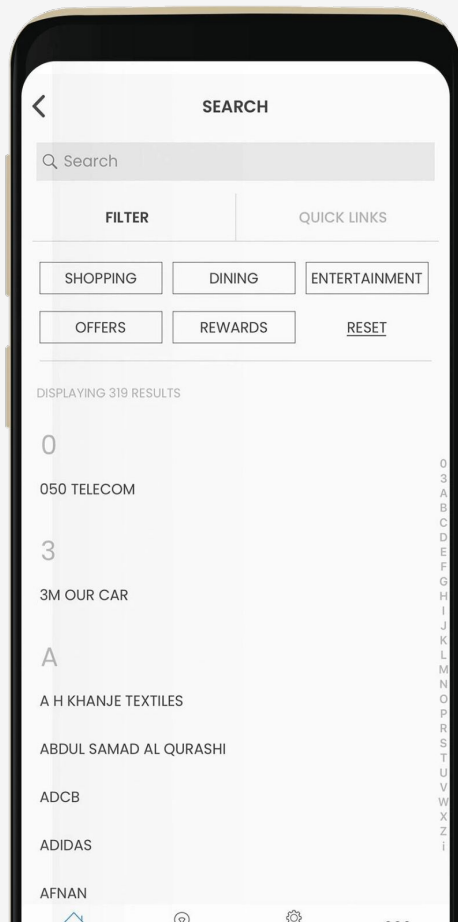
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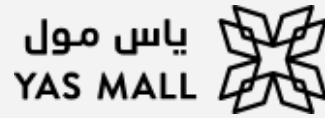
Utilization of Google Maps and Core Location services facilitated easy navigation within malls, improving user experience and reducing navigation-related friction.

## **58%** **Better Data** **Management**

---

Ensured efficient data storage, retrieval, and synchronization, enhancing overall data management capabilities.





## A Large Retail and Entertainment Complex in Abu Dhabi

Created a comprehensive digital guide with information about the mall.

20

Team Members

2 Years

Duration

Cross-Platform Compatibility

API Integration

Database Management

UI/UX

## Technologies



Google APIs



# Solutioning

## Challenges

- Developing for both Android and iOS with differences in coding languages and platform-specific requirements.
- Managing and synchronizing data across multiple platforms while ensuring data integrity and security.
- Managing and synchronizing data across multiple platforms while ensuring data integrity and security.

## Solution Highlights

- Reduced development time and resources, resulting in faster time-to-market.
- Ensured seamless synchronization of data across platforms.
- Ensured seamless synchronization of data across platforms, leading to a consistent user experience.



# Outcomes

## **70% Improved Accessibility**

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Implemented accessibility features such as screen reader support and voice navigation, enhancing the app's usability for all users.

## **6x Streamlined Operations**

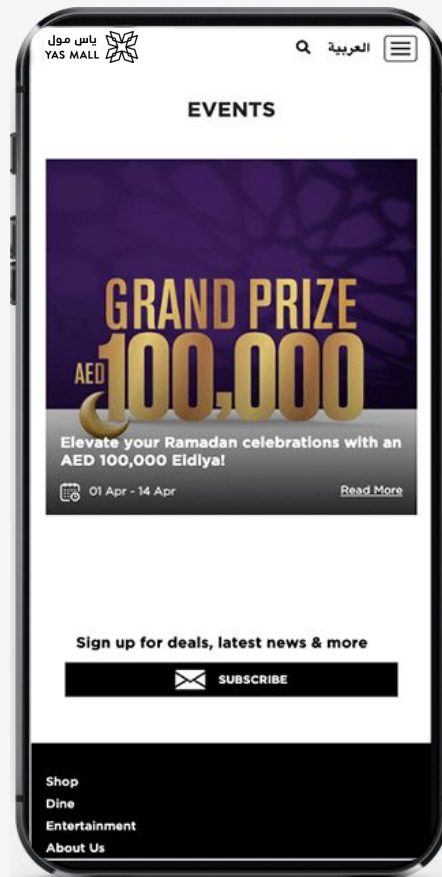
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Integrated backend systems with Google APIs for analytics and reporting, streamlining operational processes.

## **99% Enhanced Security**

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Implemented robust encryption protocols and secure authentication mechanisms in both Android and iOS versions of the app, ensured the protection of sensitive user data.





Mall of the Emirates

## A Renowned Shopping, Leisure, and Entertainment Destination in Dubai

Built a feature-rich mobile application to enhance the shopping and leisure experience.

10

Team Members

1 Year

Duration

Real-time Data Analytics

Data Security

Location-based Services

UI/UX

## Technologies



Retrofit

Glide

# Solutioning

## Challenges

- Ensuring optimal app performance and responsiveness while handling large datasets and media content.
- Managing complex data relationships and ensuring data integrity within the application.
- Integrating various third-party APIs seamlessly into the app.

## Solution Highlights

- Ensured faster load times and smoother experience, leading to higher user engagement and satisfaction.
- Enabled efficient management of complex data structures.
- Enhanced app functionality and user experience, providing users with access to a wide range of services seamlessly.

# Outcomes

## **3x Better Shopping Experience**

---

Integrated Google Analytics and UI/UX enhancements, resulting in a streamlined shopping journey.

## **66% Enhanced Data Management**

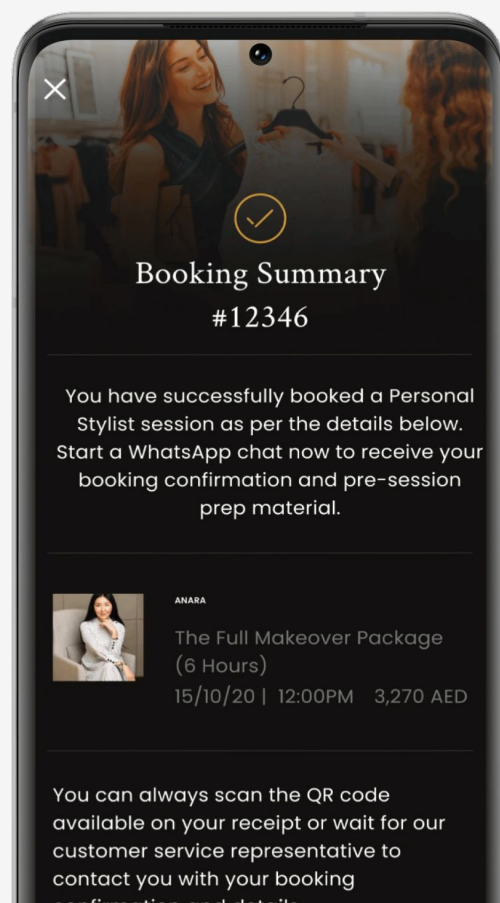
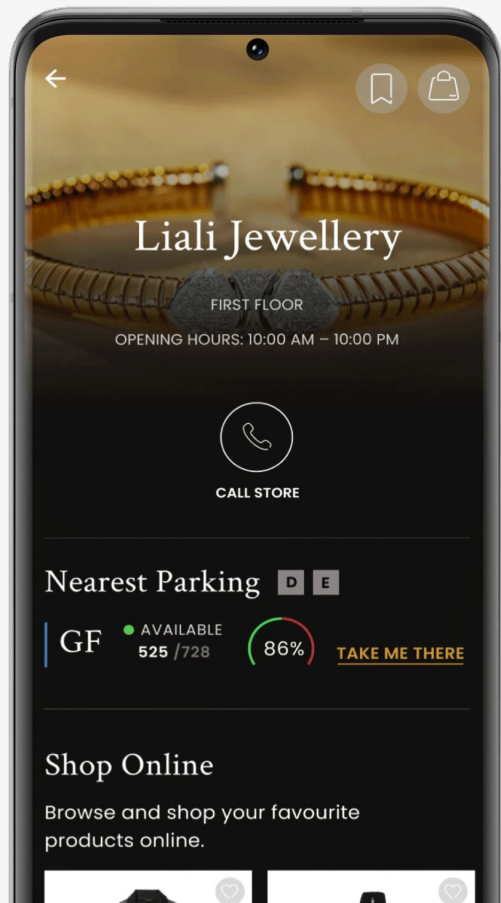
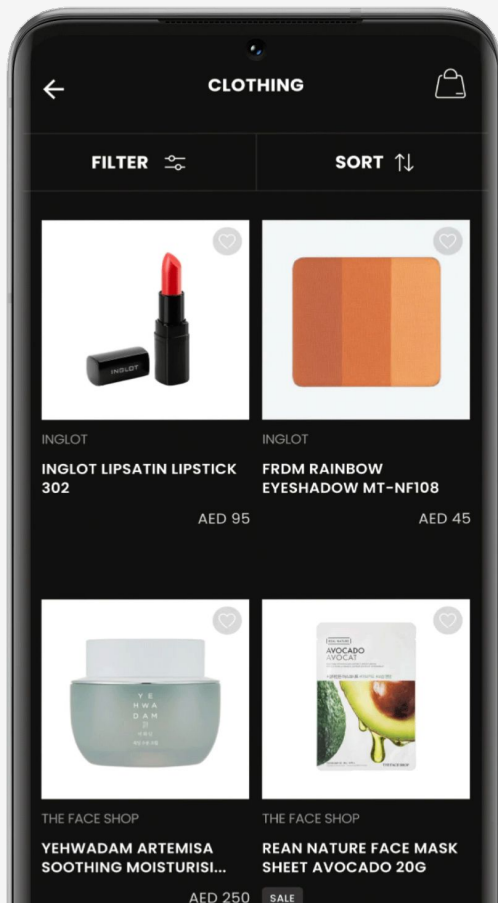
---

Utilized Realm and SQLite libraries, optimizing data storage and retrieval processes and ensuring smooth app performance and responsiveness.

## **80% Improved Navigation**

---

Facilitated accurate location tracking and intuitive navigation within the mall premises, enhancing user convenience and reducing search time.





## A Leading Higher Educational Institution in the UAE

Developed a cutting-edge portal to streamline the online exam process.

5

Team Members

4 Months

Duration

Cross-Platform Access

Data Management

Real-Time Communication

UI/UX

## Technologies



# Solutioning

## Challenges

- Varying rendering engines and standards across different browsers may lead to inconsistent user experiences.
- Protecting user data and ensuring the confidentiality and integrity of sensitive information.
- Achieving efficient real-time communication between the server and client to provide instant feedback during exams.

## Solution Highlights

- Ensured consistent rendering and user experience across major browsers such as Chrome, Firefox, Safari, and Internet Explorer.
- Enhanced data security, safeguarding user information from potential threats such as unauthorized access.
- Improved responsiveness, minimized data transfer latency, and provided a smoother user experience during live interactions.



# Outcomes

## **3x Efficient Exam Administration**

---

Streamlined exam processes through web and app interfaces, enhancing user experience for both students and faculty.

## **40% Enhanced Management**






---

Implemented a comprehensive course management system, associating courses with every user for effective organization.

## **60% Improved Accessibility**

---

Ensured seamless access to exams via web and app platforms, promoting flexibility and convenience for users.

- 
-  Dashboard
-  Exams
-  View Marks
-  Check Answers



John Doe

Exam	Status	Date	Marks
COSM2021321: Python and SQL	Completed	01/03/2021	80%

Question 01: Abbreviate name (python)

- ☐ Answer one
- ☒ Answer two
- ☐ Answer one
- ☐ Answer one

Marks

5/5

Comment

Disagree

Question 02: Abbreviate name (python)

- ☒ Answer one
- ☐ Answer two
- ☒ Answer three
- ☐ Answer four
- ☐ Answer five
- ☒ Answer six
- ☐ Answer seven
- ☐ Answer eight

Marks

3/4

Comment

Disagree



## A Corporate Bank Leader in UAE

Modernized ERP solution that makes sales, HR operations & analytics more transparent.

10

Team Members

1 Year

Duration

Modernization

Analytics

ERP Implementation

Security

## Technologies



# Solutioning

## Challenges

- Need to modernize the legacy system on which the internal functions were operated.
- Ensuring the accuracy, seamless integration, and complete security of data.
- Need to revamp the legacy system, built using technologies that were outdated, to stand the growing market competition.

## Solution Highlights

- Created a next-gen ERP system with a personalized approach for simplified and streamlined banking operations.
- Ensured secure and accurate data management and monitoring.
- Gained meaningful insights and real-time reports on HR, sales forecasting, and other analytics.

# Outcomes

## **5X Operational Enhancement**

---

Minimized processing time and latency due to streamlined and integrated processes.

## **10X Improved Automation**

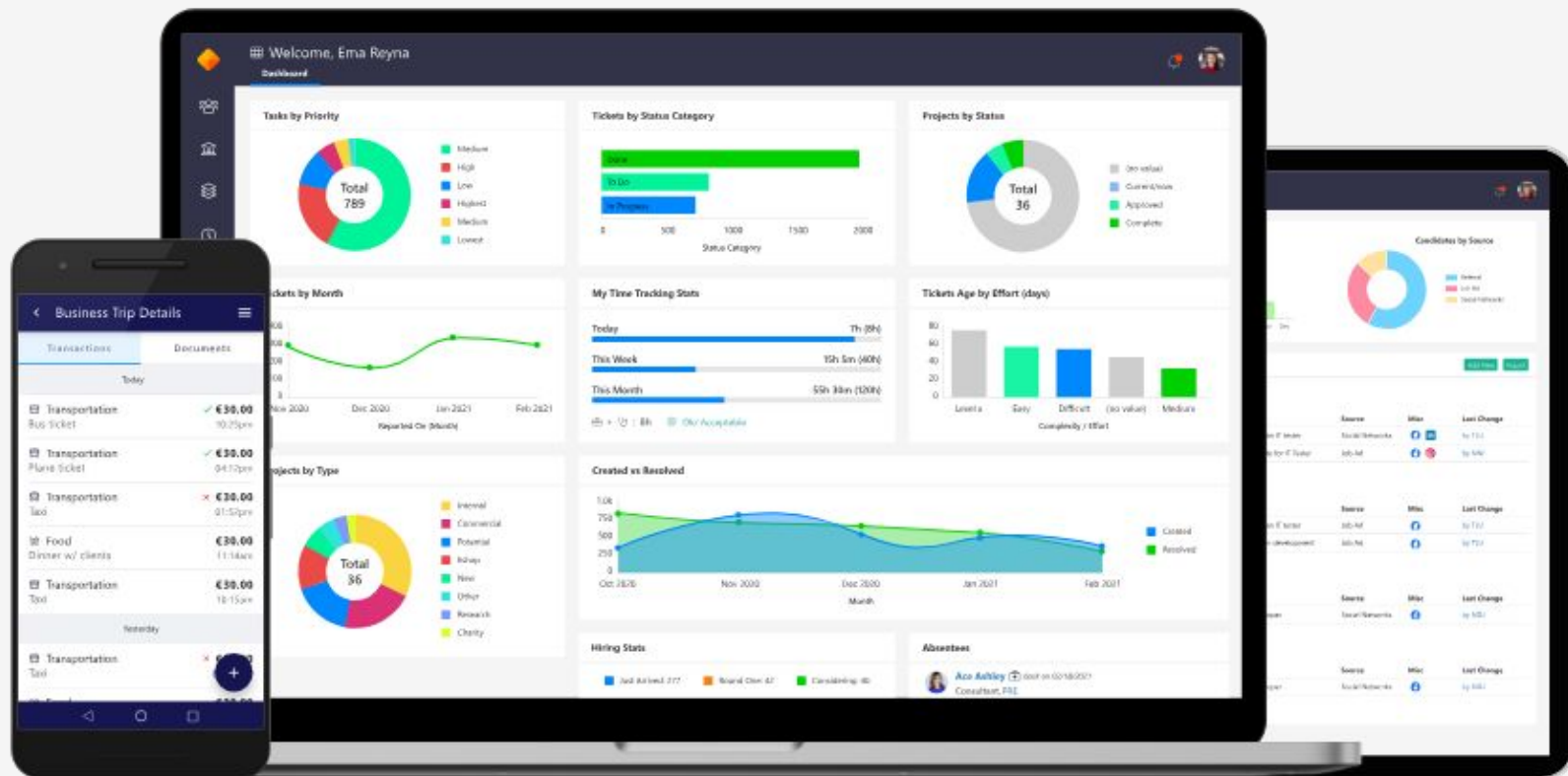
---

Automation and reduction in manual dependency and improved response time.

## **100% Security**

---

Engineered tight security layers and data encryption over the cloud and data infrastructure.





## A Middle Eastern Retail Powerhouse Offering a Diverse Range of Products

Developed an ecommerce platform with custom modules, APIs, and serverless solutions.

50+

Team Members

2 Years

Duration

Custom Module Development

API Development

Payment Gateway Integration

UI/UX

### Technologies



# Solutioning

## Challenges

- Integrating Magento, SAP, AWS Lambda, and CRM to ensure seamless system compatibility.
- Developing custom modules required extensive testing to ensure compatibility with the existing Magento infrastructure.
- Maintaining the project to address issues and bugs was challenging due to continuous updates for both web and mobile applications.

## Solution Highlights

- Magento Framework facilitated modular development and integration.
- PHP and MySQL on UNIX/Linux OS provided a stable, scalable environment for developing and testing new modules.
- PHP's robust error handling and logging mechanisms were crucial in monitoring and diagnosing issues in real-time.



# Outcomes

## **100% Secure Payment Gateway**

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React and Magento integration provided a seamless, responsive user experience, with custom modules and APIs ensuring smooth interactions.

## **3x Improved Order Management**

---

The order substitution module allowed post-purchase item replacements, boosting flexibility and satisfaction, while real-time tracking improved order management.

## **5x More Streamlined Operations**

---

SAP integration and CRM APIs streamlined backend operations, enhancing resource management and operational efficiency.

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[KNOW MORE](#)



## An UAE-based Global Conglomerate Operating Hypermarkets and Retail Chains

Improved retail Point of Sale (POS) machine testing with automation.

30+

Team Members

1 Year

Duration

Automation

Integration Testing

SAP Integration

UI/UX

### Technologies



# Solutioning

## Challenges

- Configuration of the POS system posed challenges initially.
- Keeping automated scripts up-to-date with frequent POS system updates and changes.
- Automation faced difficulties in reading and validating XML data.

## Solution Highlights

- Utilized Java for scripting and configuring automated tests with Selenium WebDriver.
- Leveraged GIT for version control, enabling collaborative development and easy tracking of script changes.
- Used Rest Assured for validating XML data retrieved from API responses, ensuring accurate data processing.

# Outcomes

## **3x Better User Experience**

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Manual testing provided essential human input for assessing user experience, performing exploratory testing, and validating physical hardware components.

## **45% Better Efficiency and Feedback**

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Automation handled repetitive tasks, providing quick feedback on code changes and reducing regression testing time from 48 hours (manual) to 6 hours (automated).

## **100% Transaction Coverage**

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Automated tests were able to simulate a wide range of transactions, covering various payment methods such as cash, credit card, and mobile payments.

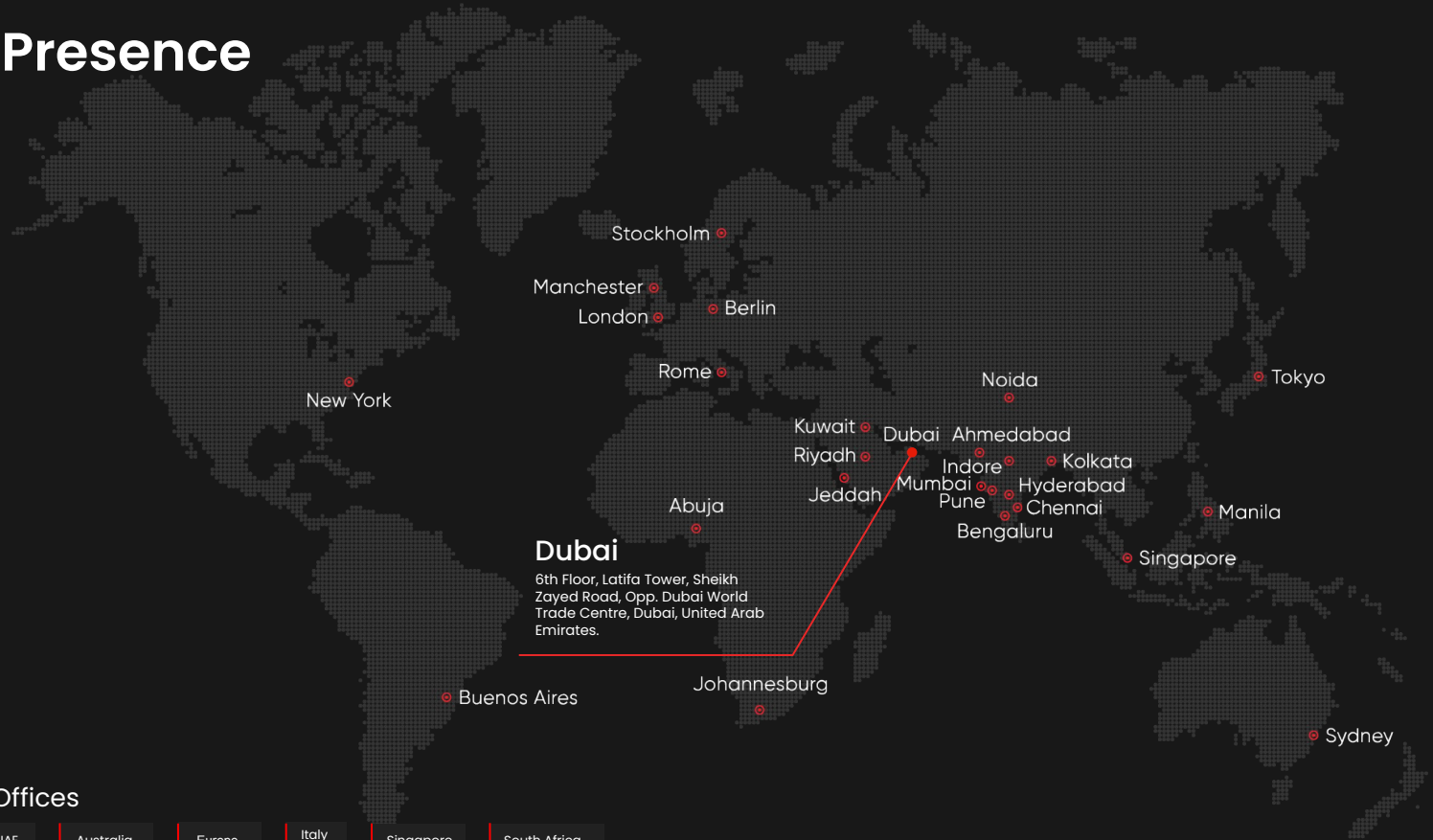
## Global Sourcing Network

**Lulu Group International** known for its commitment to quality and affordability, takes pride in its robust global sourcing network. This network, spanning continents and collaborating with diverse suppliers, plays a crucial role in bringing the best products to our shelves.

We work with top-tier suppliers from all over the world who share our vision, values, and commitment to put customers at the forefront of all business. At every step of the supply chain, we strive to develop a wide and premium offering that meets the diverse needs of our customers and adds value to their everyday lives. Our ever-expanding sourcing operations are done through sourcing offices spread across 26 countries in the world working hard to bring our customers the best products from the world's top markets.



# Global Presence



## International Offices

[USA](#)[UK](#)[UAE](#)[Australia](#)[Europe](#)[Italy](#)[Singapore](#)[South Africa](#)

## Development Centers

[Mumbai \(HO\)](#)[Mumbai \(Prabhadevi\)](#)[Navi Mumbai](#)[Pune](#)[Bengaluru](#)[Ahmedabad](#)[Noida](#)[Indore](#)[Kolkata](#)[Chennai](#)[Hyderabad](#)[Dubai](#)

Leading by Passion. Driven by Innovation

4000+  
Professionals

22+  
Industries

1500+  
Clients

85%  
Client Retention

Thankyou

022 4050 0600

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