NeoSOFT®

Capabilities

Logistics & Supply Chain







50 Km/h 89650 Ki



210 Km



Total Duration 06:23 hr

About Us Great Place 25+ YEARS OF Work **EXCELLENCE** Certified CMMIDEV/5

Overview

Clientele

Achievements

Partners



4000+ **Employees**



1500+ Clients

2000+ **Products Engineered**





10

Global Offices



50+ Countries



1500+ **Applications** Developed





9 Development Centers



85% **Clients Retention**



12+ Awards



1,00,000+ sq.ft. Office Space



22+ **Industry Verticals** </>> 20+

Million **Development Hours**



Google Cloud



Certified To Deliver Quality





This is to affirm that

NeoSOFT Private Limited

Organizational Unit: Software Development Unit

has been appraised at

Maturity Level 5

of the Capability Maturity Model Integration for Development, Version 3.0



ISO

9001:2015 Quality Management

ISO

20000-1:2011 IT Management ISO

27001:2013
Information Security

ISO

22301:2012 Business Continuity Management

What We Do

Team Augmentation

A team of 4000+ Battle Tested engineers across 100+ Different Stacks.

We are your Digital Factory, dedicated teams to supercharge your development throughput.

0 Operational Overheads.

Agile & On Demand.

Fixed Scope

We offer meticulously crafted project specifications and timelines for cutting-edge development, seamless integrations and feature-rich solutions.

The NeoSOFT approach ensures your projects are delivered with precision and excellence.

Managed Services

Our IMS services helps enterprises to run Business as usual.

With strong SLA driven services, 24x7 Support, Governance and Technology expertise, we help to optimize processes and costs.

How we help?

NeoSOFT has been a trusted Digital Partner for global brands & new age disruptors in the Supply Chain & Logistics industry. Businesses partner with us to build & leverage digital capabilities to optimize costs, operate better, provide phenomenal CX, make data driven decisions & build new revenue channels.

Digitization

- Mobile Applications
- Custom Software
- Personalization

Data science

- Fleet Analysis
- Efficiency Analysis
- Customer feedback
- Transportation

RPA

- Chatbots
- Billing and Settlements
- Warehouse Automation
- Price Comparison
- CRM

IoT

- Geo-Fencing
- Fleet Tracking
- Mobile Engagement
- Location-based
 Suggestions

AR/VR

- Immersive 360 Virtual Tours (Warehouse)
- 3D Modelling
- Real World Superimposition

Analytics

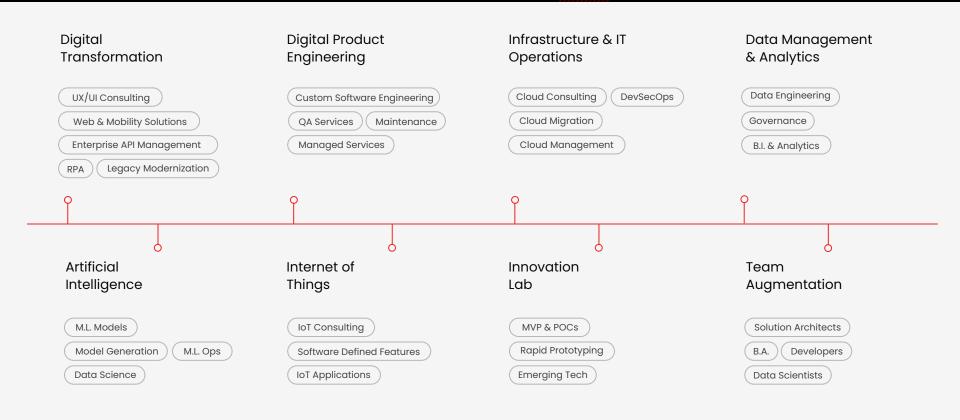
- Real-time Information
- Price Trends
- Relevant Products, Services or Deals

Blockchain

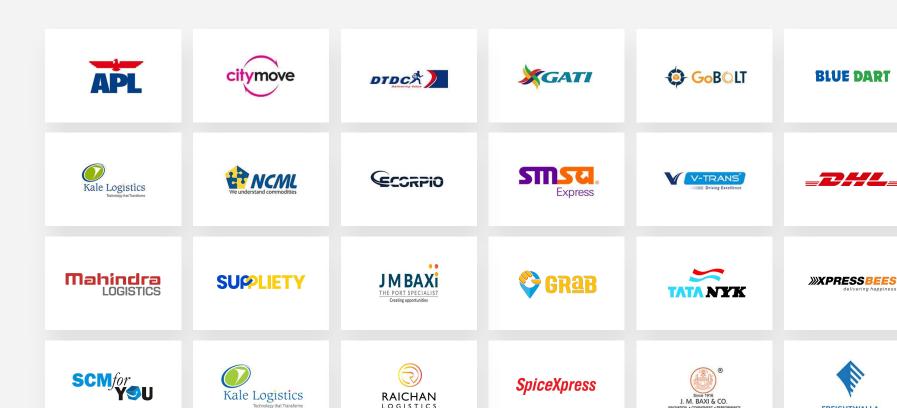
- Secure, Traceable Payments
- Tracking Luggage
- Identification Services
- Fraud Detection

Our Expertise

We help businesses wherever they are in their digital journey. From consulting for a **digital transformation** to carving out a **technology roadmap**. Our expertise helps you to **drive ROI** from your digital initiatives.



Selected Clientele



LOGISTICS

FREIGHTWALLA

Al and Analytics

CRM/ERP/Internal Systems

Customer Support

Inventory Management

Internet of Things (IoT)

Platforms

SAP

Tracking/Geofencing

Warehousing





















Al and Analytics

CRM/ERP/Internal Systems

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Warehousing

A Logistics Solutions Company in the Nordic Region

Developed an Al-driven application for optimizing truck volume and route management.

UI Responsiveness

Data Analytics

ΑI

Performance Optimization

9x

Enhanced Visualization **75%**

Streamlined Management 100%

Data Security

Challenges

- Developing Al-driven algorithms for optimizing truck routes.
- Handling and processing real-time data for live tracking and route optimization efficiently to prevent system strain.
- Ensuring a responsive UI across different devices and screen sizes while maintaining performance.

Technical Spotlight

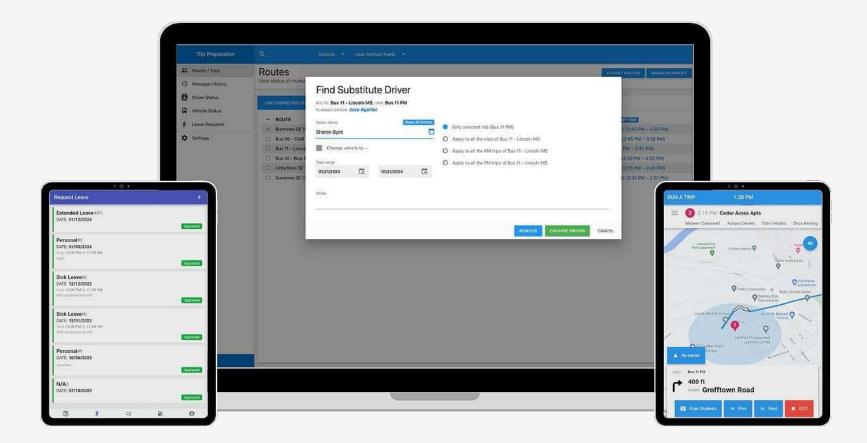
- Utilize Java for backend development and HTML with Angular 7 for frontend to break down complex optimization algorithms into modular components.
- Utilized Java's multithreading capabilities to handle real-time data processing efficiently without impacting system responsiveness.
- Used Angular 7's component-based architecture to create reusable UI components.

- Allowed for easier debugging, collaboration, maintenance, and enhancement, resulting in faster development cycles.
- Ensured efficient real-time data processing, leading to faster response times and smoother user experiences.
- Ensured consistent user experiences across different devices, improving usability and user satisfaction.









Al and Analytics

CRM/ERP/Internal Systems

Customer Support

Inventory Management

Internet of Things (IoT)

Platforms

SAP

Tracking/Geofencing

Warehousing

A Firm Improving Manufacturing Efficiency through Customized Support

Developed a comprehensive manufacturing execution system (MES) with AI/ML.

Scalability AI/ML Content Management

53% Improved Efficiency

Better Inventory Management

3x

70%More Production Output

Challenges

- Ensuring the platform is visually appealing and functional across various devices and screen sizes.
- Working within the constraints of WordPress limited customization options.
- Integrating different modules and functionalities seamlessly within the WordPress environment while maintaining performance.

Technical Spotlight

- Leveraged Bootstrap's responsive grid system and components for a responsive design.
- Utilized custom CSS and HTML to override default styles and achieve the desired level of customization.
- Utilized WordPress plugins that offer seamless integration with desired functionalities.

- Delivered a consistent and user-friendly experience across devices, enhancing user satisfaction.
- Provided a unique and branded experience for users.
- Ensured seamless integration of desired functionalities while maintaining platform stability.











Al and Analytics

CRM/ERP/Internal Systems

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SAP

Tracking/Geofencing

Warehousing

A Leading Global Enterprise in Diverse Sectors

Developed a versatile smart chatbot to streamline HR-related inquiries for employees.

Smart Chatbot Version Control Data Visualization

5XStreamlined
Operations

60%
Enhanced Data
Management

55%
Increased
Productivity

Challenges

- Developing accurate natural language understanding capabilities to effectively interpret user queries.
- Ensuring scalability of the platform to handle increased traffic and data processing.
- Integrating multiple platforms while ensuring seamless communication and compatibility.

Technical Spotlight

- Leveraged the RASA framework for advanced NLP capabilities, enabling accurate interpretation of user queries.
- Utilized Django and ORACLE 9i for efficient data handling and scaling capabilities.
- Used Angular and RxJs for efficient integration with platforms.

- Ensured more accurate interpretation of user queries and contextually relevant responses.
- Guaranteed smooth operation as the user base expands.
- Enabled seamless communication with platforms, enhancing accessibility and user engagement.









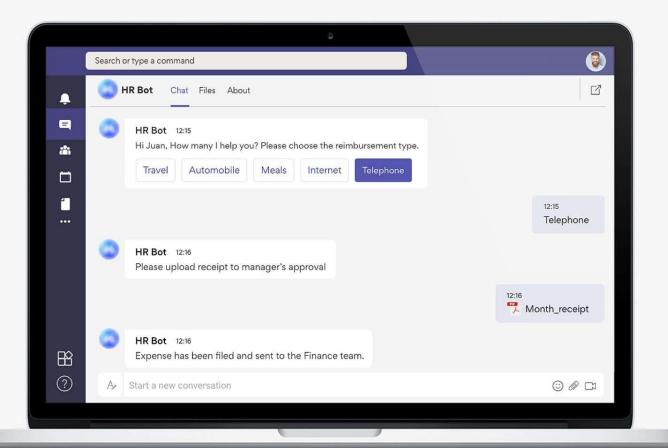














Al and Analytics

CRM/ERP/Internal Systems

Customer Support

Inventory Management

Internet of Things (IoT)

Platforms

SAP

Tracking/Geofencing

Warehousing

A Technology-driven Company Facilitating the Transportation of Goods

Designed a comprehensive software solution to streamline business processes and optimize resource utilization.

Data Analytics

Internationalization

Real-time Updates

API Integration

65%

Improved Efficiency 3x

Streamlined Management 100%

Security

Challenges

- Ensuring the platform can handle increased user loads and data volumes as the business grows.
- Managing and processing large amounts of data efficiently for real-time reporting and analytics.
- Ensuring the platform works seamlessly across different devices and browsers.

Technical Spotlight

- Utilize Laravel's modular architecture and database optimization techniques to ensure the platform can scale.
- Leverage MySQL's performance optimization techniques and Laravel's Eloquent ORM for data retrieval.
- Employed responsive design principles with CSS3 and HTML5 to adapt seamlessly to various screen sizes and resolutions.

- Ensured the platform can handle increased user loads and data volumes efficiently.
- Enabled efficient and real-time processing of large amounts of data.
- Ensured the platform works seamlessly across different devices and browsers, enhancing accessibility.









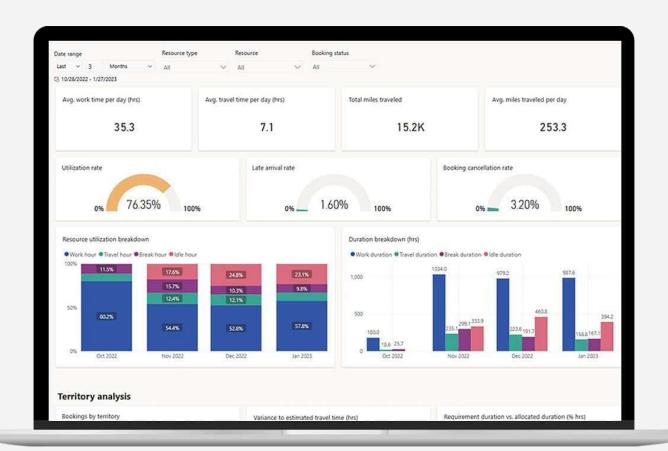












Al and Analytics

CRM/ERP/Internal Systems

Customer Support

Inventory Management

Internet of Things (IoT)

Platforms

SAP

Tracking/Geofencing

Warehousing

A Tech-enabled Logistics Provider Offering Services in SAARC Countries

Built a dynamic web portal facilitating user logins, consignment tracking, and report generation.

Data Visualization

Database Management

Version Control

Query Optimization

76%

Better Data Visualization **4**x

Seamless Integration 50%

Optimized Performance

Challenges

- Integrating various technologies and third-party APIs into the platform seamlessly.
- Identifying and addressing potential bottlenecks to ensure optimal responsiveness and efficiency.
- Creating an intuitive and visually appealing interface that enhances user experience.

Technical Spotlight

- Leveraged ASP.NET's built-in features for seamless integration and AJAX for asynchronous data retrieval.
- Optimized SQL queries and database indexing to improve system responsiveness and reduce load times.
- Utilized modern HTML5 and CSS techniques for intuitive and visually appealing UI, and client-side scripting with jQuery for interactive elements.

- Enhanced system functionality and user experience, fostering a cohesive and connected ecosystem.
- Improved user productivity and satisfaction.
- Increased user engagement and satisfaction, leading to a more enjoyable and productive user experience.













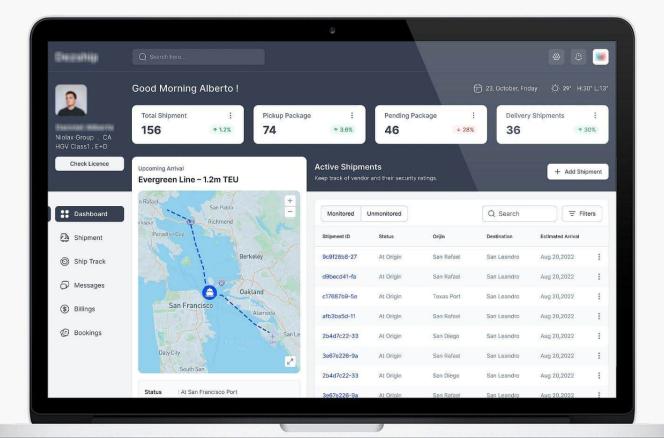












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Warehousing

A Multinational Package Delivery and Supply Chain **Management Company**

Developed an NPT system to streamline data management and operations planning.

Query Optimization

User Management

Network Planning

Logistics Optimization

45%

Improved Efficiency

63% **Better API** Integration

4X Optimized Query Performance

Challenges

- Ensuring optimal performance, especially with large datasets and complex queries.
- Designing the platform to handle rising user demand and data volume while maintaining performance.
- Protecting sensitive data and the platform against cyber threats.

Technical Spotlight

- Used nHibernate for efficient object-relational mapping (ORM) to optimize database interactions.
- Utilized microservices architecture with Spring Boot to enable modular development and easy scalability.
- Integrated Spring Security to enforce authentication, authorization, and data encryption.

- Improved database performance, resulting in faster query execution and system performance optimization.
- Allowed the platform to handle increasing demand and data volume.
- Ensured robust protection against security vulnerabilities, safeguarding sensitive data.







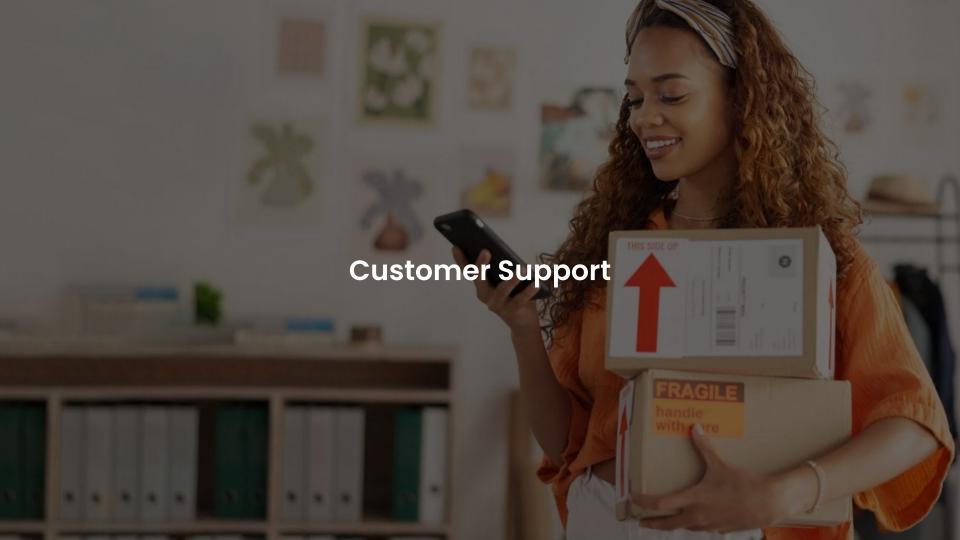












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Warehousing

An Extension of Amazon's Global Operations Located in India

Crafted a platform to streamline and elevate the customer service experience.

Customer service

Knowledge Management

Module Precision

70%

Improved Customer Service 56%

Enhanced Policy Accessibility

3X

Streamlined Module Development

Challenges

- Ensuring immediate access to all customer-related data, even during connectivity disruptions in customer calls.
- Ensuring accurate matching of terms and details within the Returns and Refund module.
- Facilitating easy access to new and updated policies to associates for quick reference.

Technical Spotlight

- MySQL 5.0 offered a reliable and efficient relational database management system for data storage and retrieval.
- MVC offered a structured approach to application design, promoting modularity and separation of concerns for ease of management.
- Core Java provided the foundational tools and libraries for building Knowledge center module, offering versatility in application development.

- Implemented offline modes to allow seamless data access and complaint generation even in the absence of connectivity.
- Developed robust modules like Returns and Refund, ensuring accurate matching of terms and details to reflect expired return windows automatically, minimizing manual error.
- Centralized policies and illustrations for easy access within the Knowledge Center Module.























Al and Analytics

CRM/ERP/Internal Systems

Customer Support

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SAP

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Warehousing

A Global Leader in Customized Plastics Solutions

Created a feature-rich mobile application making customer support more accessible.

Location Services Social Media Integration Security UI/UX

5x Improved Customer Support 60%
Increased
Interactivity

3x
Enhanced Security

Challenges

- Managing smooth playback of videos and multimedia content while maintaining app performance.
- Handling large volumes of images and ensuring fast loading times without compromising app responsiveness.
- Integrating geolocation services for accurate location tracking and user convenience.

Technical Spotlight

- Utilized AV Foundation and Media Player for efficient multimedia playback.
- Implemented SDWebImage for efficient image loading, caching, and handling.
- Utilized Core Location and Map Kit to integrate location-based services.

- Provided smooth and uninterrupted playback of multimedia content, enhancing user satisfaction.
- Reduced loading times and improved overall app performance.
- Enhanced user convenience and utility by providing accurate location tracking and mapping functionalities.







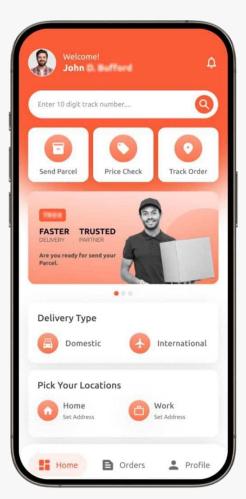


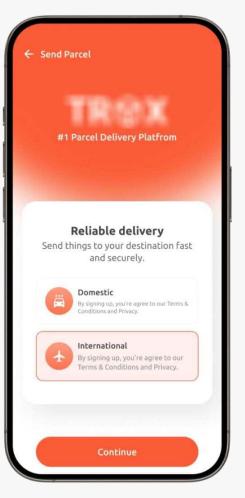


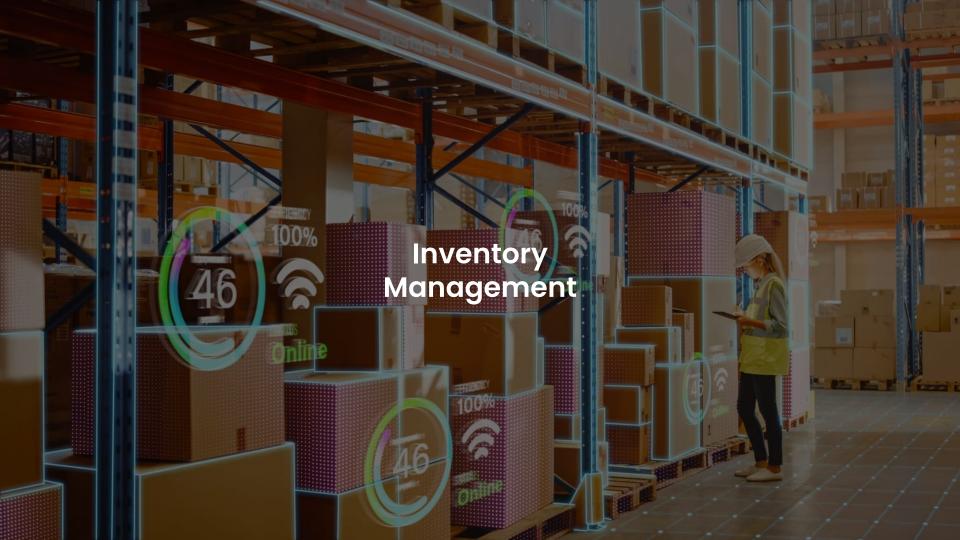












Al and Analytics

CRM/ERP/Internal Systems

Customer Support

Inventory Management

Internet of Things (IoT)

Platforms

SAP

Tracking/Geofencing

Warehousing

A Technology-driven Logistics Platform

Developed a platform to streamline inventory management and order fulfillment.

Performance Optimization

API Management

Payment Integration

uı/ux

70%

Better Inventory Management **5X**

Improved Customer Support 84%

Enhanced Payment Processing

Challenges

- Integrating multiple third-party APIs including RazorPay, WHMCS, and Freshdesk.
- Ensuring that the platform can handle increasing traffic and user data while maintaining performance.
- Ensuring the platform functions seamlessly across different devices and operating systems.

Technical Spotlight

- Utilized Laravel's middleware feature to streamline API integration and handle requests.
- Deployed the application on a UNIX/Linux server to distribute traffic evenly across multiple servers.
- Developed a responsive user interface using AngularJS.

- Simplified the integration of third-party APIs, reducing development time and complexity.
- Accommodated growing traffic and user data, maintaining performance.
- Ensured the platform functions smoothly across different devices and operating systems, enhancing user satisfaction.







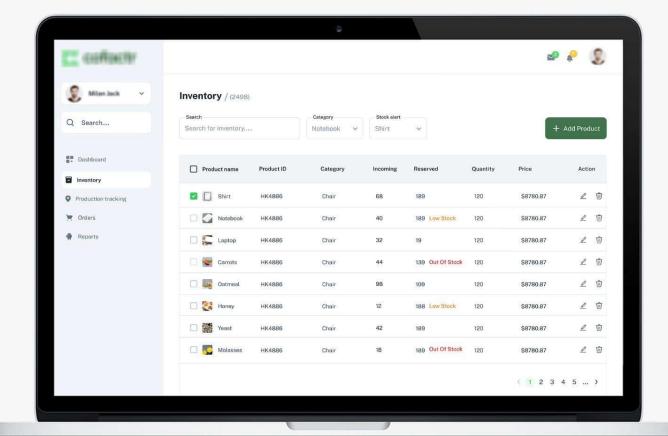












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Inventory Management

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Warehousing

A Premier Provider of Calibration, Temperature, and Maintenance Solutions

Created a comprehensive solution to streamline inventory management, purchase orders, and sale indents.

Inventory Management

Real-time Tracking

Scalability

Barcode and QR Code

68% Improved Efficiency 54%
Increased Data
Accuracy

4X

Optimized Reporting

Challenges

- Integrating barcode and QR scanners seamlessly despite compatibility issues and varying data formats.
- Ensuring data security and privacy, especially with sensitive information such as inventory and client data.
- Developing a system that functions seamlessly across multiple operating systems.

Technical Spotlight

- Utilize PHP libraries for barcode and QR code processing, ensuring compatibility across data formats.
- Implemented MySQL's encryption functions and SQLLite's access control features.
- Employed PHP, CSS, HTML, and XML for cross-platform compatibility, and the MVC architecture to abstract platform-specific details.

- Ensured seamless integration of barcode and QR scanners, simplifying development and improving usability.
- Enhanced data security, instilling trust among users.
- Enabled consistent functionality across different operating systems, expanding the platform's accessibility to users.











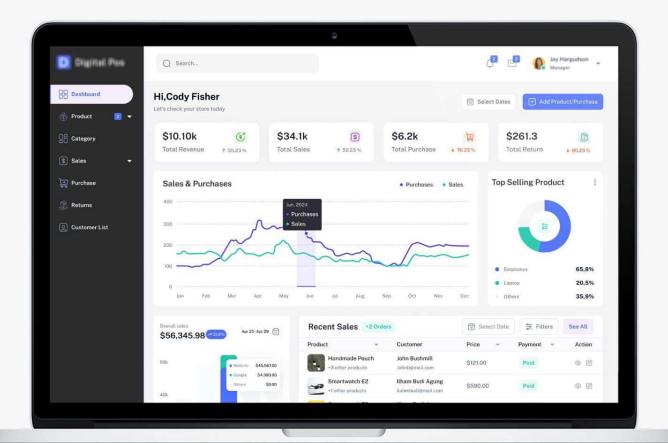












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SAP

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Warehousing

Africa's Leading Provider of Digital Supply Chain Infrastructure

Developed a web application tailored for efficient inventory management.

Code Quality Assurance

Inventory Management

API Integration

Scalability

90% **Code Quality Assurance**

6X **Better Inventory**

65% **Increased Data** Management Integrity

Challenges

Tech Stack

- Managing diverse data entities such as products, categories, SKUs, and business information efficiently.
- Ensuring real-time data fetching and updating while maintaining performance and scalability.
- Creating a responsive user interface that adapts to various screen sizes and devices.

Technical Spotlight

- Leveraged TypeScript's strong typing and PostgreSQL's relational database capabilities.
- Used React Query to provide a powerful solution for real-time data fetching and caching.
- Utilized Tailwind CSS for utility-first classes to simplify responsive design.

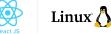
- Enabled organization and management of complex data structures efficiently.
- Enabled seamless real-time updates to the UI, enhancing user experience.
- Created responsive UI designs that adapt to different screen sizes and devices.







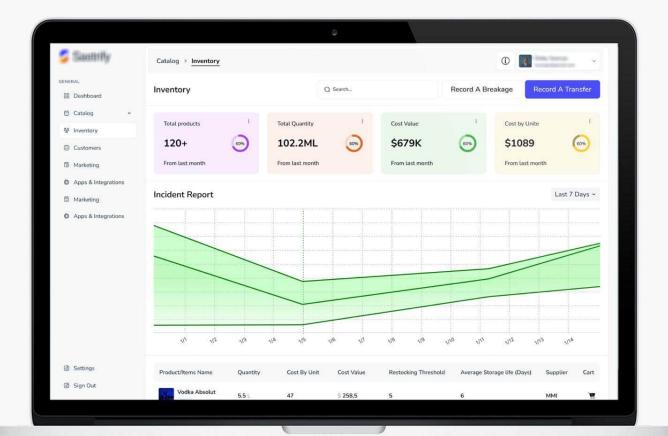














Al and Analytics

CRM/ERP/Internal Systems

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Internet of Things (IoT)

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SAP

Tracking/Geofencing

Warehousing

A Leading Provider of Innovative Data-driven Industrial AI Solutions

Developed an Android application for IoT monitoring in manufacturing plants.

IoT Real-time Alerts USer Authentication Security

4X Improved Efficiency 100% Secure Access Control 62%
Increased
Productivity

Challenges

- Integrating various components like IoT monitoring, real-time alerts, and secure authentication.
- Ensuring robust security measures to protect sensitive manufacturing data and prevent unauthorized access.
- Managing large volumes of data from IoT devices efficiently and securely.

Technical Spotlight

- Used Kotlin for modular development to break down the project into manageable components.
- Implemented secure authentication mechanism Okta SSO and ensured data encryption.
- Implemented efficient data storage and retrieval mechanisms with SQLite and DAO.

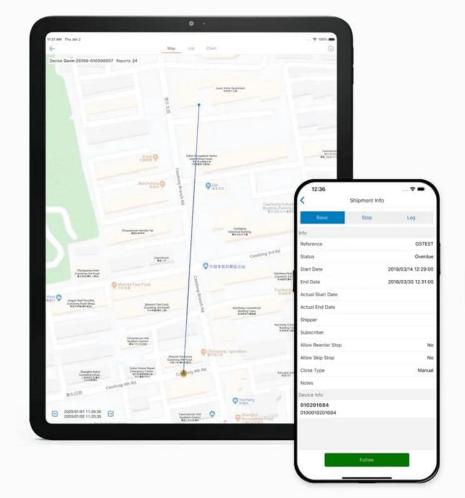
- Facilitated smoother integration of components, reducing complexities and enhancing project efficiency.
- Ensured the protection of sensitive manufacturing data.
- Ensured seamless storage and retrieval of large volumes of data from IoT devices.

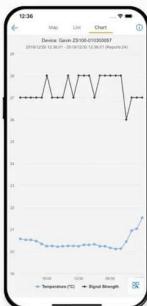












Al and Analytics

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Warehousing

A Multifaceted Conglomerate Spanning Various Industries

Created a deep learning and IoT-based solution for quality analysis in tractor production lines.

loT API Integration Automation Scalability

53% Enhanced Scalability 75%
Improved User
Experience

4XEnhanced Data
Visualization

Challenges

- Optimizing platform performance to minimize loading times and ensure smooth user interactions.
- Handling real-time data updates and interactions efficiently to provide timely and accurate information to users.
- Safeguarding sensitive user and organizational data from potential security breaches and vulnerabilities.

Technical Spotlight

- Utilized Python and Flask frameworks to optimize code performance and identify and eliminate bottlenecks.
- Leveraged AJAX technology to enable asynchronous data processing and real-time updates.
- MySQL 5.0's security features and Google API's authentication mechanisms were utilized.

- Improved platform performance and reduced loading times, enhancing overall user satisfaction.
- Provided users with timely information, improving the overall user experience.
- Ensured robust protection of sensitive user and organizational data, mitigating security risks and vulnerabilities.











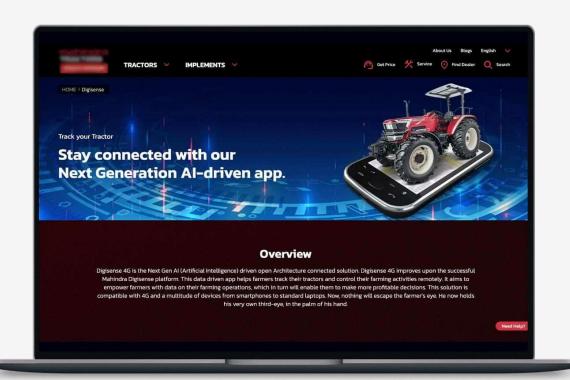












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Warehousing

A Family-Run Company Specializing in Weighing Technology

Built an IoT-powered application to automate the materials weighing process.

Cloud Connectivity IoT Integration

Automation

Remote Monitoring

70%

Streamlined Operations

6X

Improved Safety Measures

47%

Increased **Productivity**

Challenges

- Integrating various components such as IoT devices, cloud servers, and local databases.
- Ensuring seamless synchronization between local SQLite databases and cloud servers.
- Ensuring the platform can handle increased loads and scale effectively as the user base grows.

Technical Spotlight

- Android (Java)'s modular development allowed for gradual integration of components.
- Utilized Retrofit library for RESTful API communication, enabling seamless synchronization.
- Employed Windows Server for cloud hosting and scalability.

Solution Highlights

- Simplified integration with Java's modular development, enabling a smoother development process.
- Seamless synchronization between local databases and cloud servers.
- Ensured scalability, enabling the platform to handle increased loads and accommodate growth.



Tech Stack













Al and Analytics

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Warehousing

A Leading Logistics Technology Company Providing Supply Chain Softwares

Engineered a seamless digital Logistics Marketplace and Shipment Management platform.

Platformization Order Management Dynamic Pricing Automation

80%
Shipment Management
Savings

100% Secured Marketplace 48%
Improved
Automation

Challenges

Tech Stack

- Inconvenience in quote-generation and sharing between the vendors and customers.
- Adoption of Manual methods for shipment management operations.
- Difficulty in managing import and export of commodities.
- Complicated registration process and workflow management.

Technical Spotlight

- Leveraged Python for an efficient web application using Django Framework for quick development, clean, and maintainable design.
- Used Docker for handy encapsulation, isolation, portability, and control.
- Deriving summary statistics of numerical and categorical fields using PostgreSQL.
- Used Slack for sharing real-time updates with partners.

- A seamless logistics marketplace for vendors and customers.
- Faster and on-time shipments.
- Ready for strong volume fluctuations.
- Shipment management dashboard and advanced data analytics.









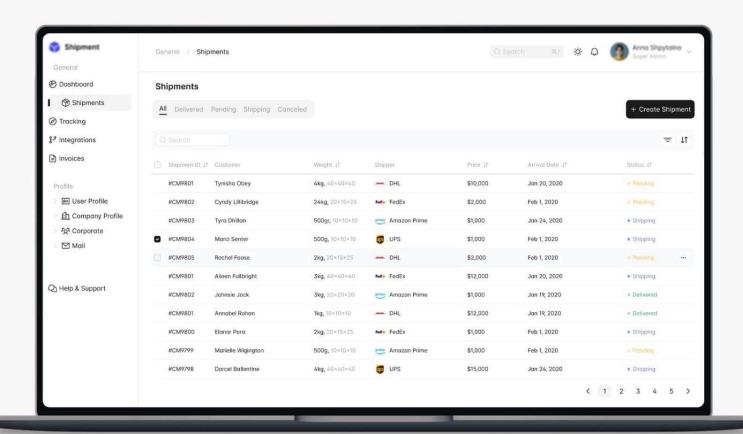












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Warehousing

A Tech Company Offering Innovative Order Processing Solutions

Built a comprehensive online platform for restaurant management and ordering.

Payments Microservices Architecture Platformization Load Balancing

90% Seamless Payments **5X**Performance
Optimization

7XRobust Database
Management

Challenges

- Developing and managing multiple microservices simultaneously, each with different complexities.
- Ensuring data security and compliance with regulations, especially when dealing with sensitive user information.
- Managing PostgreSQL databases efficiently and optimizing performance for a large number of concurrent users.

Technical Spotlight

- Utilized Docker for containerization, packaging each microservice along with its dependencies.
- Implemented Spring Security's robust security features for user authentication and authorization.
- Used Hibernate ORM to simplify database management tasks, providing a high-level abstraction over SQL queries.

- Ensured consistency in deployment across environments, reducing complexities and easing management.
- Enhanced data security, including encryption and access control.
- Ensured efficient data storage, retrieval, and management for improved platform performance.









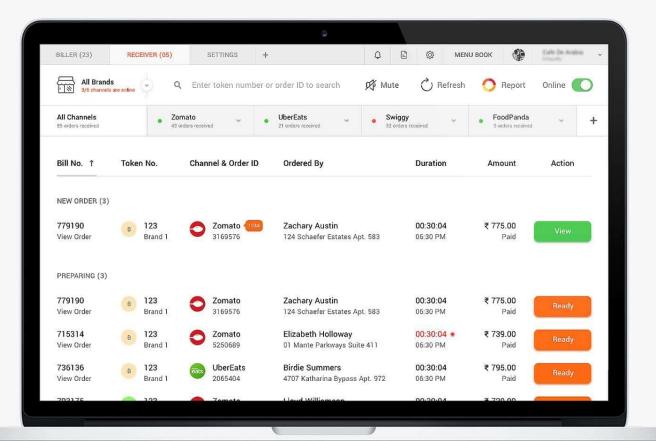












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Warehousing

One of the World's Leading Logistics Companies

Developed an e-store platform, providing international and domestic shipping services.

Shipment Tracking

Payment Gateway

Version Control

Platformization

60%

Better Shipment Visibility 5X

Improved Performance

99%

Secure Payment Processing

Challenges

- Integrating various components such as payment gateway, frontend framework, and backend framework.
- Integrating external APIs, such as social media APIs for enhanced user engagement, with the platform.
- Ensuring optimal performance across different server versions and managing database queries for efficient data retrieval.

Technical Spotlight

- Implemented modular development approach using Codelgniter for backend and AngularJS for frontend.
- Utilized PHP libraries and Codelgniter framework to create wrappers for external APIs.
- Utilized MS SQL's optimization techniques such as indexing and query optimization for efficient data handling.

- Allowed for seamless integration of components, ensuring a cohesive platform that functions smoothly.
- Ensured seamless interaction with external services.
- Enhanced performance, ensuring faster data retrieval and better overall platform responsiveness.







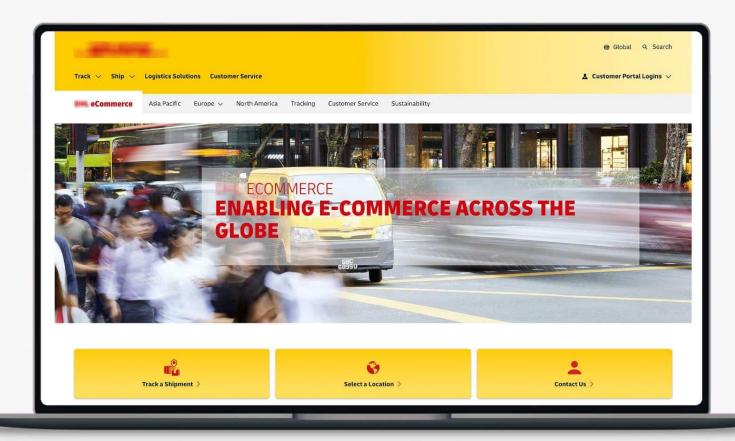












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A Global Logistics Network Comprising 15 Leading Logistics Providers

Crafted a digital platform to improve user experience and functionality.

Performance Optimization

Data Security

Code Maintenance

Scalability

50% Improved Functionality 9X Enhanced Security 76%
Better Data
Management

Challenges

- Ensuring consistent functionality and appearance across different web browsers.
- Optimizing website performance and responsiveness, especially when handling large volumes of data.
- Managing the complexity of server-side scripting and database management.

Technical Spotlight

- Used CSS resets and browser prefixes to standardize rendering, implemented enhancement techniques.
- Utilized AJAX for asynchronous data retrieval and processing and JavaScript files to reduce load times.
- Utilized PHP frameworks for structured backend development.

- Ensured consistent user experience across different browsers, increasing user satisfaction and engagement.
- Improved user experience and retention.
- Structured codebase and efficient development practices lead to easier maintenance and scalability of the platform.





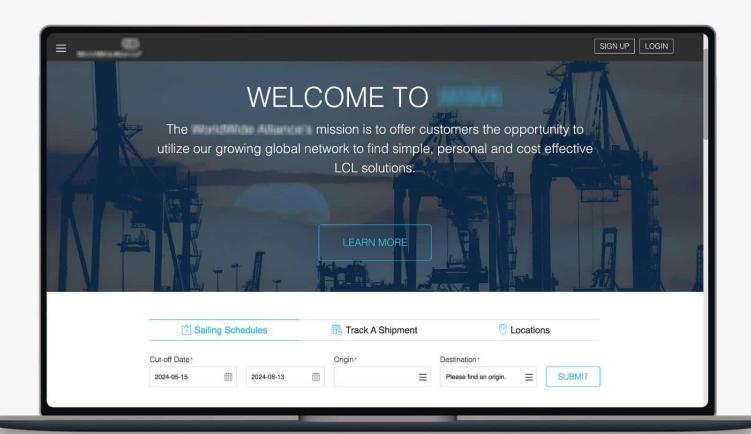












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The Digital Publication of a Global Leader in LCL Consolidation

Created a responsive web application encompassing design, development, and implementation.

Responsive Design UI/UX Client-Side Scripting Cross-Platform Compatibility

7XImproved
Accessibility

50% Enhanced Brand Visibility 82%
Increased User
Retention

Challenges

- Designing a layout that adapts seamlessly to various screen sizes and devices.
- Implementing interactive elements and animations while maintaining performance.
- Managing and organizing codebase for scalability and future updates.

Technical Spotlight

- Utilized Bootstrap's grid system for building dynamic and responsive layouts with ease.
- Leveraged jQuery for DOM manipulation, simplifying complex UI interactions and event handling.
- Implemented a modular CSS architecture for better code organization and maintenance.

- Simplified the creation of responsive layouts, ensuring a seamless user experience across devices.
- Enabled engaging features without sacrificing performance.
- Promoted code organization and maintainability, facilitating easier updates and scalability.

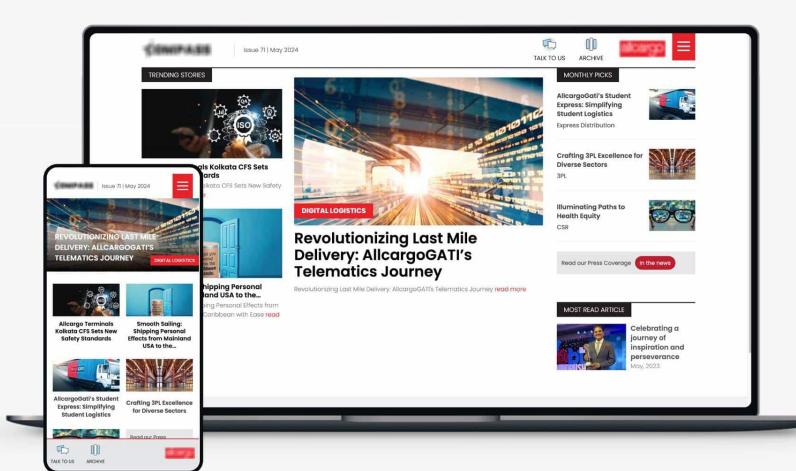














Al and Analytics

CRM/ERP/Internal Systems

Customer Support

Inventory Management

Internet of Things (IoT)

Platforms

SAP

Tracking/Geofencing

Warehousing

A Global Conglomerate with Operations in Shipping, Logistics, and Retail

Built partner projects and leveraged SAP integration to automate invoice generation and financial transactions.

Version Control

Automation

Database Management

SAP Integration

56%

Increased Efficiency 70%

Faster Payment Processing 6X

Improved
Real-Time Analytics

Challenges

- Ensuring seamless functioning across operating systems and devices.
- Building a platform that can scale effectively for future growth.
- Ensuring the security of sensitive data.

Technical Spotlight

- Used HTML5, CSS, and Twitter Bootstrap to create a responsive and adaptable design.
- Utilized C# and VB.NET to support future growth and increased user demand.
- Leveraged built-in security features of MS SQL Server 2012.

- Ensured that the platform functions seamlessly across different operating systems and devices.
- Ensured a seamless user experience even as the platform evolves.
- Mitigated the risk of data breaches and compliance violations.









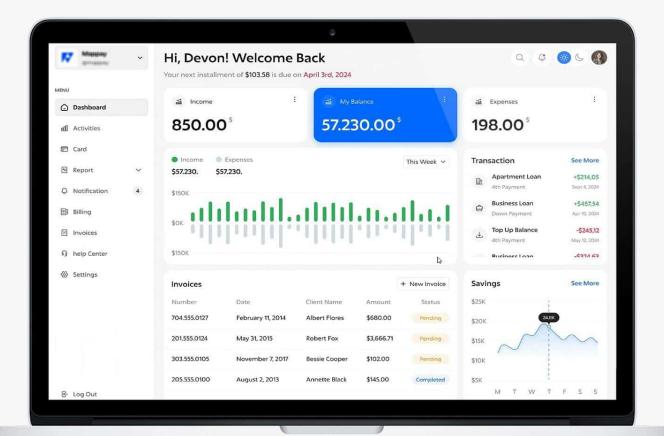












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Warehousing

A Multinational Conglomerate Headquartered in Mumbai

Developed a chatbot supported by SAP integration and machine learning to streamline ticket management.

Automation Natural Language Processing (NLP) SAP Integration Real-Time Insights

9X Improved Ticket Management 73% Enhanced Data Accuracy 58%
Better Resource
Utilization

Challenges

- Integrating SAP and BMC Remedy seamlessly, considering their differing data formats and protocols.
- Ensuring the platform can handle increasing user and ticket volumes without performance degradation.
- Ensuring the accuracy and reliability of TFIDF, NLP/NLU, and SKLearn algorithms in ticket categorization and data population.

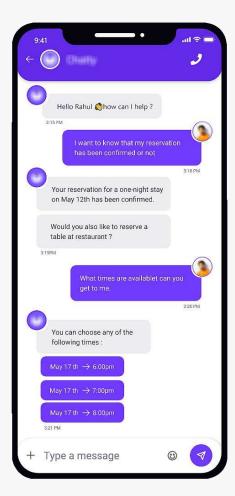
Technical Spotlight

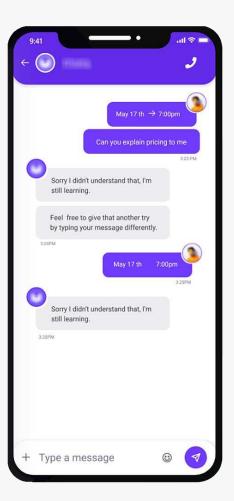
- Used Python to develop standardized APIs for SAP and BMC Remedy, simplifying integration processes.
- Leveraged UNIX/Linux environments along with Python to deploy the platform on cloud infrastructure.
- Utilized TFIDF, NLP/NLU, and SKLearn within Python to continuously train and evaluate machine learning models using real-world data.

- Ensured seamless integration between SAP and BMC Remedy, enhancing system interoperability.
- Ensured the accommodation of increased user and ticket volumes.
- Enhanced accuracy and reliability of ticket categorization and data population, leading to more efficient ticket management and user satisfaction.











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Warehousing

A Global Leader in Commercial Vessels Managing Bulk Carriers and Tankers

Revamped the legacy application with new features and introduced Automation that help them manage and track fleets, and draw real-time Insights.

55%
Increased Customer
Acquisition

90%

Better Forecasting

Efficiency

3XBetter Decision Making

Challenges

- Existing legacy application system that had restricted functionality.
- Third party data-storage that hindered extracting key insights in real-time.
- Absence of tracking feature retarded visibility on vessel operations and estimated delivery times.
- Lack of automation led to excessive time spent on administrative task.

Technical Spotlight

- Leveraged Angular 8 at the frontend and ASP.NET CORE 2.0 at the backend to introduce advanced functionality.
- Azure Cloud that enabled accessing and owning their data.
- Veslink (Python script) & Metostartum APIs module to push and pull real time data.
- Used JWT token based authorization for purpose of API security.

- Integrated IoT to help tracking of vessel, measure logistics performance & fuel efficiencies.
- Captured data for intuitive report and facilitated key business decisions.
- Automated manual and repetitive processes, enhancing productivity & saved costs.









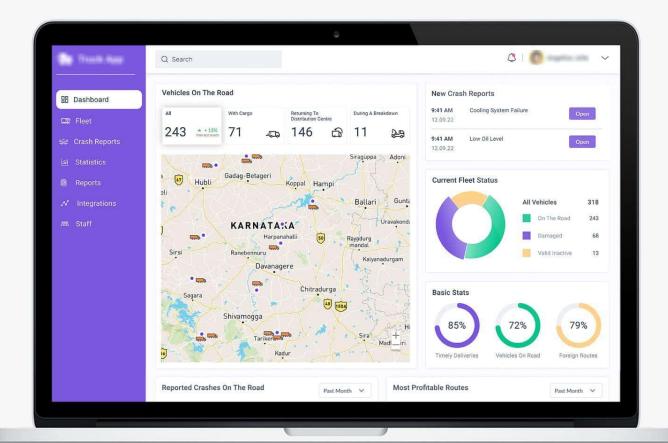












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Warehousing

A Renowned Indian Organization Responsible for Port Management

Developed a Port Community System (PCS), a centralized hub that syncs all the data from different ports at one place.

UX/UI Mobility Geolocation Payment Gateway

82%
Increased Port
Efficiency

100% Data Encryption

7XMore Intuitive
User Navigation

Challenges

- Scattered data on ports & shipments and poor flow of trade documents resulting in difficulty to manage.
- Lack of systematic platform for the ports of India and other stakeholders and insecure payment methods.
- Manual and paper-based export/import trade operations.

Technical Spotlight

- Leveraged ASP .NET and MVC framework.
- Implemented excellent data integration, analysis, and recovery mechanism with MS SQL.
- Created rich and user-friendly interfaces with JavaScript.
- Implemented XML for data aggregation and data simplification.

- Improved data quality and lowered data management costs.
- Rapid customs clearance with the integrated electronic flow of trade-related documents.
- Centralized digital hub bringing multiple ports in one place.
- Introduced a paperless regime with automated and accurate import/export trade operations.









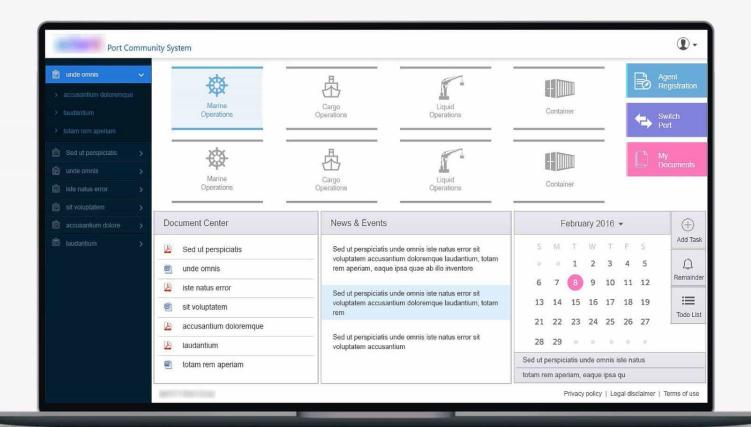












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A Global Financial Services Company Offering a Wide Range of Services

Developed a fleet management application with real-time vehicle tracking.

Fleet Management Performance Optimization API Integration Geolocation Services

70% Improved Efficiency 8X Enhanced Logistics 100% Security

Challenges

- Handling real-time data from a large amount of vehicles for accurate tracking and analytics.
- Safeguarding sensitive information like location data and user details from unauthorized access or breaches.
- Developing a codebase that is easily maintainable and updatable.

Technical Spotlight

- Implemented AJAX for asynchronous data processing to handle real-time updates efficiently.
- Implemented encryption protocols using C# and MS SQL 2012 to secure data transmission and storage.
- Developed modular code using ASP.NET MVC, facilitating maintainability and enabling easy updates.

- Ensured timely updates of vehicle locations and analytics, providing users with up-to-date information.
- Guaranteed the security of sensitive data, fostering user trust.
- Facilitated easier maintenance and updates, reducing long-term development costs.











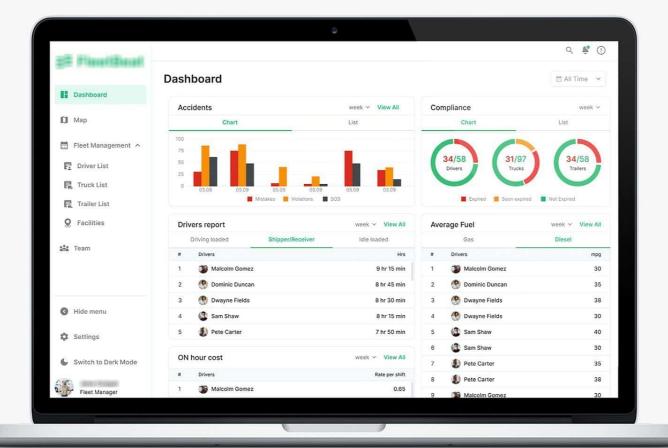












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A Leading Express Delivery and Logistics Service Providers in India

Built a comprehensive tracking and analysis tool for vendor product deliveries.

Real-time Tracking

Filtering Capabilities

API integration

Data Management

6X

Better Data Visualization 49%

Enhanced Scalability 68%

Enhanced Performance

Challenges

Tech Stack

- Ensuring data privacy and compliance with regulations amidst handling sensitive shipment information.
- Integrating the platform with existing legacy systems for seamless data exchange.
- Handling and analyzing geographical data related to shipment routes and delivery locations.

Technical Spotlight

- Used TypeScript's static typing and advanced language features help enforce data security measures.
- Leveraged Angular 4.0's modular architecture, dependency injection, and component-based structure.
- Utilized Hadoop/HBase's distributed computing capabilities.

- Helped mitigate security risks, ensuring data privacy and compliance with regulatory requirements.
- Streamlined the integration process, minimizing disruption.
- Enabled accurate analysis of shipment routes and delivery locations.

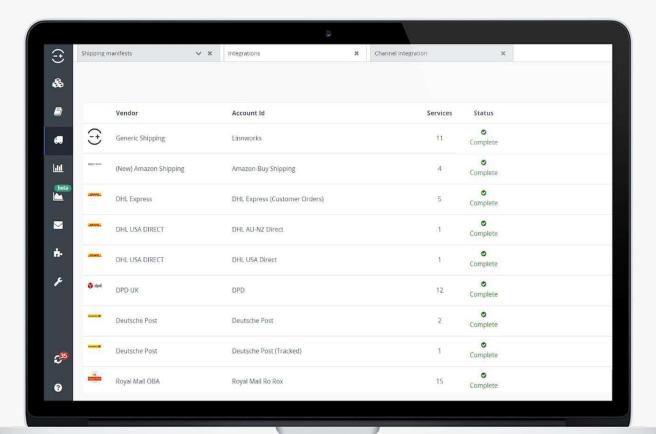












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Warehousing

A Tech-driven Logistics Company Offering End-to-End Freight Solutions

Built an integrated Digital Freight Forwarding System facilitating instant booking and real-time tracking.

Microservices Architecture

API Integration

Containerization

Real-time Tracking

4X

Improved Efficiency 82%

Better Real-time Tracking 55%

Seamless API Integration

Challenges

- Integrating multiple shipping carrier APIs and web scraping for data collection.
- Managing and querying large datasets efficiently while maintaining data integrity.
- Ensuring the platform can handle increased traffic and data volume as the user base grows.

Technical Spotlight

- Developed a standardized interface using Node.js and Express Framework to integrate with shipping carrier APIs.
- Utilized PostgreSQL along with Redis for caching to optimize data storage and retrieval.
- Leveraged Docker and Kubernetes for containerization, efficiently managing resources and workload distribution.

- Streamlined API integration, ensuring consistent data retrieval and processing.
- Optimized data storage and retrieval, improving platform responsiveness.
- Allowed the platform to scale resources dynamically, ensuring optimal performance and reliability even in high traffic conditions.













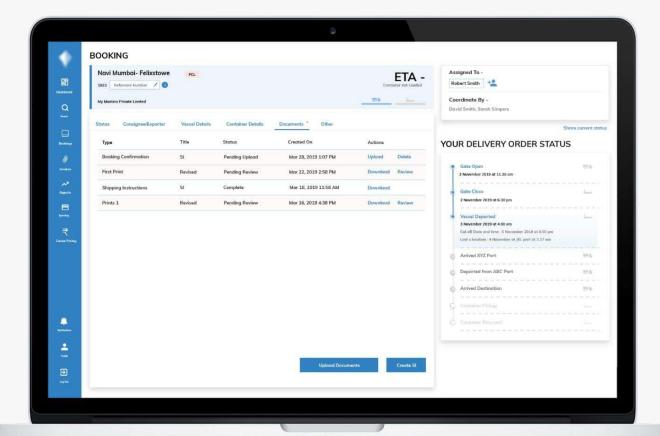














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Warehousing

Product for a Leading Logistics Solutions Provider in India

Developed a cutting-edge warehouse automation system by integrating RFID.

Automation Data Analytics Al Machine learning

99%

More Forecasting

Demand

10X Improved User Experience **50X**Better
Decision-Making

Challenges

- Absence of a well-defined automation system promotes human errors and increases administrative tasks.
- Lack of cohesive structure raises operations costs.
- Invisibility of real-time inventory levels.

Technical Spotlight

- Leveraged JavaScript framework for a dynamic and simplistic application with a rich interface.
- Integrated ThingMagic Sargas RFID Device using Node Socket Plugin.
- Used DataTables (a jQuery JavaScript library plug-in) for innovative features on the HTML table.

- Ensured visibility of product details and facilitated mapping them in the designated sections.
- Produced a detailed description of spaces available in the warehouse and cycle count of total available products.
- Aided in monitoring labor management using key performance indicators and assessing workers performance.









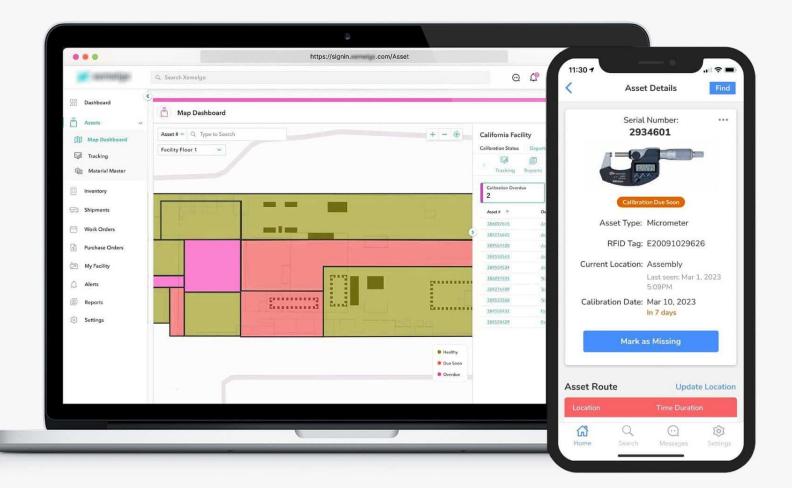












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Warehousing

A Global Sporting Goods Retailer

Streamlined warehousing operations through partner integration, product management, real-time stock updates.

Warehousing Optimization

Payment Integration

Real-time Updates

Third-party Integration

6X

Improved Warehousing Efficiency 70%

Better Stock Management 100%

Secure Payments

Challenges

- Ensuring the platform can handle a large volume of transactions and users as it expands globally.
- Providing timely updates on stock levels and order statuses across various marketplaces.
- Integrating seamlessly with diverse external marketplaces and payment gateways.

Technical Spotlight

- Utilized Django's scalability features and modular architecture to handle increased traffic and data volume.
- Utilized Redis as a caching layer to store frequently accessed data, enabling real-time updates.
- Utilized Flask's lightweight framework to facilitate quick and seamless integration.

Solution Highlights

- Enabled the platform to handle increased traffic efficiently, ensuring seamless expansion.
- Enhanced user experience by providing timely information.
- Enhanced platform functionality and user convenience.



Tech Stack





















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Warehousing

One of India's Leading Diversified Financial Services Conglomerates

Designed a comprehensive web application tailored for warehousing operations.

Warehousing Optimization

Quality Assessment

Data Visualization

Security

3X

Streamlined Warehousing 80%

Automated Documentation

67%

Stronger Client Communication

Challenges

- Ensuring the system can seamlessly accommodate increasing loads and data volumes.
- Designing an intuitive and user-friendly interface that meets user expectations and enhances overall usability.
- Managing complex data relationships, transactions, and ensuring data integrity throughout the system.

Technical Spotlight

- Utilized Windows Server for hosting and MS SQL 2012 for database management.
- Leveraged CSS3, HTML5, and Razor Engine - MVC for front-end development.
- Utilized MS Entity Framework for ORM to simplify data modeling and management tasks.

- Ensured the system can seamlessly handle increasing loads while maintaining optimal performance.
- Created visually appealing and responsive Uls, enhancing usability.
- Ensured efficient data modeling, management, and integrity, reducing complexities and enhancing system reliability.













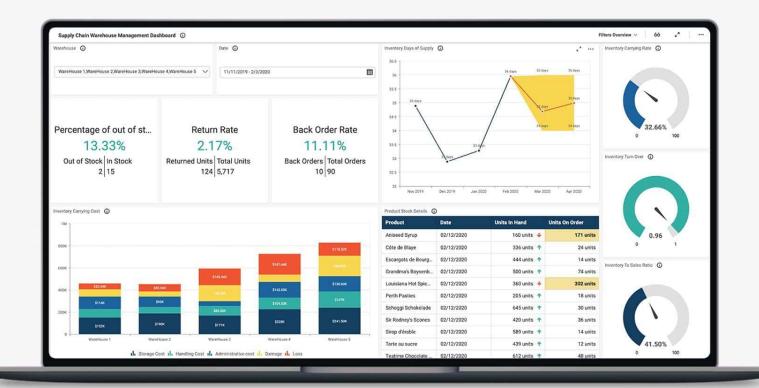












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Warehousing

India's Largest Integrated Post-Harvest Solution Provider

Built a warehouse management system for efficient storage, billing, attendance tracking, and godown inspection.

Cloud Integration

Warehouse Optimization

Supply Chain Integration

Scalability

75%

Improved Warehouse Operations **4X**

Seamless Third-party Integration

5X

Improved Reporting, Analytics

Challenges

- Reducing the difficulty in making calls across different domains due to security restrictions.
- Seamlessly integrating third-party components like DevExpress and DataTables.
- Managing and optimizing complex frontend components.

Technical Spotlight

- Implemented a virtual user with appropriate rights to make cross-domain calls.
- Utilized APIs provided by third-party components like JQuery, DevTables, DataTables for seamless integration.
- Used DevExpress components for frontend development.

- Allowed for seamless cross-domain calls, enhancing platform functionality and user experience.
- Streamlined integration, enhancing system functionality and usability.
- Simplifies frontend complexity, improving frontend performance and usability for end-users.



















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Tracking/Geofencing

Warehousing

A Pioneering Indian Logistics Company

Built a warehouse management system to manage delivery and record shortage and damage claims.

Cross-platform Compatibility

Full Stack Development

Real-time Data Processing

4X

Streamlined Operations 84%

Better Data Management 55%

Enhanced Mobility

Challenges

- Ensuring seamless functionality across different operating systems and devices.
- Managing large volumes of data efficiently while maintaining data integrity.
- Synchronizing data in real-time across various platforms and devices.

Technical Spotlight

- Utilized React Native to develop of a single codebase that can be deployed across iOS and Android platforms.
- Used PostgreSQL for advanced features to manage complex data structures efficiently.
- Leveraged Firestore for its real-time data synchronization capabilities.

- Reduced development efforts, allowing developers to write code once and deploy it across platforms.
- Enabled efficient management of complex data structures.
- Ensured that users receive instant updates, leading to a more engaging and interactive user experience.













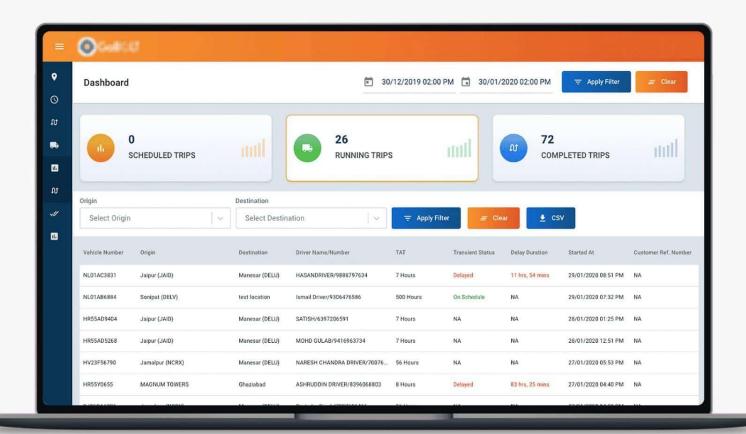














Leading by Passion. Driven by Innovation

